



**A valuable session of learning SCDF's expert experience in emergency response and the national incentive for your business continuity programme and flu pandemic plans.**



**The Singapore Business Federation and DRI Singapore is pleased to jointly organize an evening expert talk on “Response by The Singapore Civil Defence Force (SCDF)” and “The National Business Continuity Management (BCM) Programme”**

Date: 3rd December 2009

Time: 7pm – 9 pm

Registration and Refreshment will start at 6.30pm

Venue: The Imagination Room,  
Level 5, National Library

Fees: S\$20 (GST Inclusive)

#### **Agenda**

6.30pm Registration Start

7.00pm “Overview of SCDF's Incident Management System”  
By Lieutenant-Colonel Lim Boon Hwee, SCDF

7.45pm “The National Business Continuity Management (BCM) Programme”  
By Mr Roland Teo, Deputy Director, Capacity Building Division, Singapore Business Federation (SBF)

8.30pm Panal Discussion from Industry Expert

#### **Registration Contact**

Ms Adelyn Yap, [adelynyap@dri-singapore.org](mailto:adelynyap@dri-singapore.org) or Ms Ding Ying Kar, [yingkar@dri-singapore.org](mailto:yingkar@dri-singapore.org)  
or call 6338 6266 for assistance in registration.

- Please download the registration form from [www.dri-singapore.org](http://www.dri-singapore.org) .

- For SBF member, please check the registration details at SBF website [www.sbf.org.sg](http://www.sbf.org.sg)

DRI Singapore is operated by DRI's Singapore representative - CCS Enterprise (S) Pte Ltd

141 Middle Road, #05-01, GSM Building, Singapore 188976; Contact person: Adelyn Yap or Ding Ying Kar

Phone: (65) 6338 6266; Fax: (65) 6338 1510; E-Mail: [enquiry@DRI-Singapore.org](mailto:enquiry@DRI-Singapore.org); Website: [www.DRI-Singapore.org](http://www.DRI-Singapore.org)



## Speaker Profile



LTC Lim Boon Hwee, Assistant Director, Operations Department, HQ Singapore Civil Defence Force (SCDF), heads the Operations Plans and Projects Branch. His branch is responsible for formulating the overall concepts, plans and policies which govern SCDF's operations. LTC Lim has many years of experience in emergency preparedness, planning for emergency response and disaster consequence management. Prior to his appointment at HQ SCDF Operations Department, he was the Head Operations at CD 2nd Div HQ where he had overseen many exercises conducted at divisional and fire station levels. These exercises usually involved external companies and required coordination amongst many related agencies. LTC Lim is familiar with the Operations Civil Emergency Plan which is the multi-agency response plan for civil disasters in Singapore.



## Synopsis of Presentation

### Overview of SCDF's Incident Management System

The presentation aims to provide an insight into SCDF's levels and phases of response, concept of operations and the activation of Operation Civil Emergency (Ops CE) as the incident escalates. The essence of the Ops CE framework including the key scenarios using for planning and the working mechanism between SCDF and its related agencies will be shared. This information will aid the companies in their planning for response and recovery actions when a disaster occurs; encompassing the communication and coordination with the government agencies to bring the emergency under control. The audience will appreciate the importance of forming and training an effective Emergency Response Team as well as conducting regular drills and exercises to validate their response plans.

## Speaker Profile



Mr Roland Teo, Deputy Director, Capacity Building Division, Singapore Business Federation (SBF), oversees the National Business Continuity Programme and the Financial Facilitator Programme at EBIS to help Singapore companies to be ready in terms of business continuity and to facilitate funding. Prior to joining SBF, Roland was in charge of Credit and Risk Management in Intraco Ltd group, a SGX listed company with global business presence from 2007 – 2009.



Roland has 18 years of experience in credit and risk management for the financial and corporate sectors and is a regular trainer/ speaker in this field. He is a Certified Credit Manager (CCM) since 2006 by the Singapore Association of Credit Management (SACM) where he is an active Board member.

## Synopsis

### National Business Continuity Management (BCM) Programme

Singapore Business Federation (SBF) envisioned to encourage and enable more Singapore-based companies and SMEs to augment the robustness of their operation through BCM adoption. A BCM-ready private sector will help enhance Singapore's reputation as a Trusted Hub for reliable and quality service. Collectively, the preparedness for crises will enhance the nation's resilience to crises.

The National BCM Programme, a \$30 million initiative was launched on 1st December 2008 to engage the private sector in building economic resilience through the attainment of BCM certification (Based on SS 540 or equivalent). The government will be providing financial incentives to defray the cost of BCM-adoption to encourage more companies or SMEs to be BCM-ready. Learn on how SBF plans to roll out the National BCM Programme and support Singapore-based enterprises to become BCM resilient and enhance their overall economic competitiveness.